

It is necessary to make a reservation when you receive your Individual Number Card (My Number Card) at the City Hall.

After applying for the Individual Number Card (My Number Card), you will need to make a reservation when you receive it at the city hall.

How to make a reservation

- ① Reservation website (only in Japanese)

<https://www.mynumpo.com/mynumpo-kokubunji-u/>

- ② Access from the QR code on the right side of this page (only in Japanese)

- ③ Call the Shimin-ka reservation only telephone number: 042-325-0225

Operating hours: Monday ~ Friday, 9:00 AM ~ 12:00PM, 2:00PM ~ 5:00PM
(closed on Public holidays)

※The reservation line could be busy that it may take time to reach the operator. We recommend you to make a reservation through the Internet.

※You need your Individual Number Notice when you make your reservation.

Individual Number Notice: This is a postcard-style notice that will be delivered to you by simplified registered mail (Kan'i- Kakitome) after you apply for the Individual Number Card (My Number Card).



Where to receive the card

At Shimin-ka (Kokubunji City Hall /Bldg.1)

When you need an Individual Number Card (My Number Card), you can see how to apply by checking the URL below. (available in English, Chinese, Korean, Spanish, and Portuguese)

<https://www.kojinbango-card.go.jp/kofushinse/>

If you want to know more about the Individual Number Card (My Number Card), please check the URL below. (available in English, Chinese, Korean, Spanish, and Portuguese)

<https://www.cao.go.jp/bangouseido/foreigners/index.html>

For Inquiries : Shimin-ka Tel 042-325-0111